



Taskforce Operations User Administration

The Operations User Administration course provides delegates with the knowledge and skills required to administer the Taskforce deployment on a day-to-day basis. Offered as an optional course for customers, this training is concerned with the following critical areas:

- How do I load and configure Taskforce client software?
- How are new field and operations users built onto the Taskforce system?
- How are passwords and user profiles managed?

Who should attend?

This course is designed for a customer's administration team who has responsibility for the day-to-day administration of the Taskforce system

Duration and Delivery

The Operations User course is a hands-on, 1-day course, delivered in a highly interactive style. The course is generally delivered at a customer's premises, and requires normal training room facilities, including a whiteboard, flipchart, projector and screen.

Course Content

- Registering new users
- Maintaining user accounts, role profiles and passwords
- Installing and configuring Taskforce client software
- Maintaining field resource attributes

Training Outcomes

By attending the course, delegates will be able to:

- Undertake day-to-day operational administration for the Taskforce deployment.

Pre-requirements

A Taskforce training instance is required to deliver this course – either the customers, or the Vidus training environment.

Ideally, delegates should have attended a Taskforce Foundation course. If this is not possible, an additional 'Introduction to Taskforce' section will be required at the start of the course (available as an option).

Booking

To book a place on this course, please contact your account manager, or the @Road training team on +44 (0)1473 696300.